

Office Administrator

25 hours per week 9am to 2pm Monday to Friday Convenient town centre location SCP 7-12: Starting at £13.26ph (pay award pending)

Are you looking for an administrative role in local government? Buckingham Town Council is looking for someone to join their office team, providing administrative services to aid the smooth running of the Town Council.

Buckingham Town Council manages parks, play areas, the cemetery, a full calendar of events, a Shopmobility service, Buckingham Tourist Information Centre, community grants and other services within the town. This is a varied role, which will include some work outside the office.

The main tasks will include:

- General administrative tasks including answering phone calls, greeting guests, and dealing with queries
- Monitoring and restocking office supplies, leaflets and catalogues
- Updating social media and the website
- Cemetery administrative duties
- Assisting at some Town Council events

The role is a part-time permanent position with occasional additional weekend and evening work being required.

Buckingham Town Council is an Equal Opportunities Employer.

For further information or an informal discussion about the post, please contact the Deputy Town Clerk on 01280 816426.

The application form should be completed in full, and shortlisting will be based on the information provided on the form. <u>CVs will not be accepted</u>. Application packs are available from <u>www.buckingham-tc.gov.uk</u> or by calling 01280 816426 and should be submitted either by post to: **Private and Confidential** – Deputy Town Clerk

Buckingham Town Council Buckingham Centre Verney Close Buckingham MK18 1JP

or by email to: deputytownclerk@buckingham-tc.gov.uk

Closing Date for Applications: Monday 7th July 2025 at 1pm



Job Description

Post Title:	Office Administrator
Accountable to:	Deputy Town Clerk

Job Purpose:

• Provide administrative services to aid in the smooth running of the Town Council

1. Office Administration

- Answer phone calls politely and deal with queries quickly and efficiently.
- Monitor, order and maintain the levels of stationery, toners and office supplies.
- Forward queries/complaints about eg rubbish, parking, drinking, noise, vandalism, etc, to appropriate services.
- Generally, provide administrative support for Buckingham Town Council office and other departments as and when required (including typing, letter writing, bookings, photocopying, shredding, filing, proof reading, archiving, minute taking etc)
- Arrange for Welcome Packs to be distributed to new residents through estate agents
- Arrange for banners to be displayed in the town centre
- Open and date stamp mail and distribute, send post and update the post log
- Updating Town Council databases, spreadsheets, logs and other information
- Create purchase orders and monitor petty cash.
- Arrange office H&S/PAT checks.

2. Cemetery Administration

- Carry out administrative duties required for funerals and issuing memorial permits
- Update and maintain the Cemetery Database / Records

3. Communications

- Edit the Town Council's website and social media pages as and when required.
- Write, edit and collate articles for Buckingham Town Matters and other publications.
- Actively monitor social media for issues and opportunities.

4. Projects, activities and events

- Assist team projects as delegated by line manager.
- Manage own projects and activities as and when required.
- Attend Council events, assist where necessary and take photos/update social media.

5. General Duties

- Use appropriate PPE and comply with Health and Safety.
- Deal with the public in a polite and helpful manner.
- Attend training courses in accordance with identified training requirements.
- Other duties as the Council may reasonably require.



Employee Declaration: I have received, reviewed and understand the job description for **Office Administrator**. I further understand that I am responsible for the satisfactory execution of the functions as described.

Signed:	
Dated:	
Name:	



Person Specification

Post Title: Administrator

Accountable to: Deputy Town Clerk

Criteria	Essential	Desirable
Experience	General office experience	Experience of working in an
		administrative role in the
		public or private sector
Qualifications	Good general education	Degree or HNC in relevant
/Training	with a minimum of 5	discipline
	GCSEs, including Maths	
	and English	2 A levels
Knowledge &	Good practical knowledge	Minute taking
Skills	of Microsoft Office	
		Record keeping
	Organisational skills	
		Letter writing
	Competent user of the	
Duration 1.0	internet and social media	
Practical &	Able to work both alone	Experience of working without
intellectual	and harmoniously with	close supervision
skills Diana aitian (staff and public Positive 'can do' attitude	
Disposition / Attitude	Positive can do attitude	
Attitude	Honosty	
	Honesty	
	Problem solving	
	i robiern serving	
	Flexible team worker	
	Diplomacy and tact	
	Friendly disposition	
	Trustworthiness with	
	confidential information	
Special	Willing to attend evening	
requirements	meetings and work at	
	weekends and bank	
	holidays if necessary	