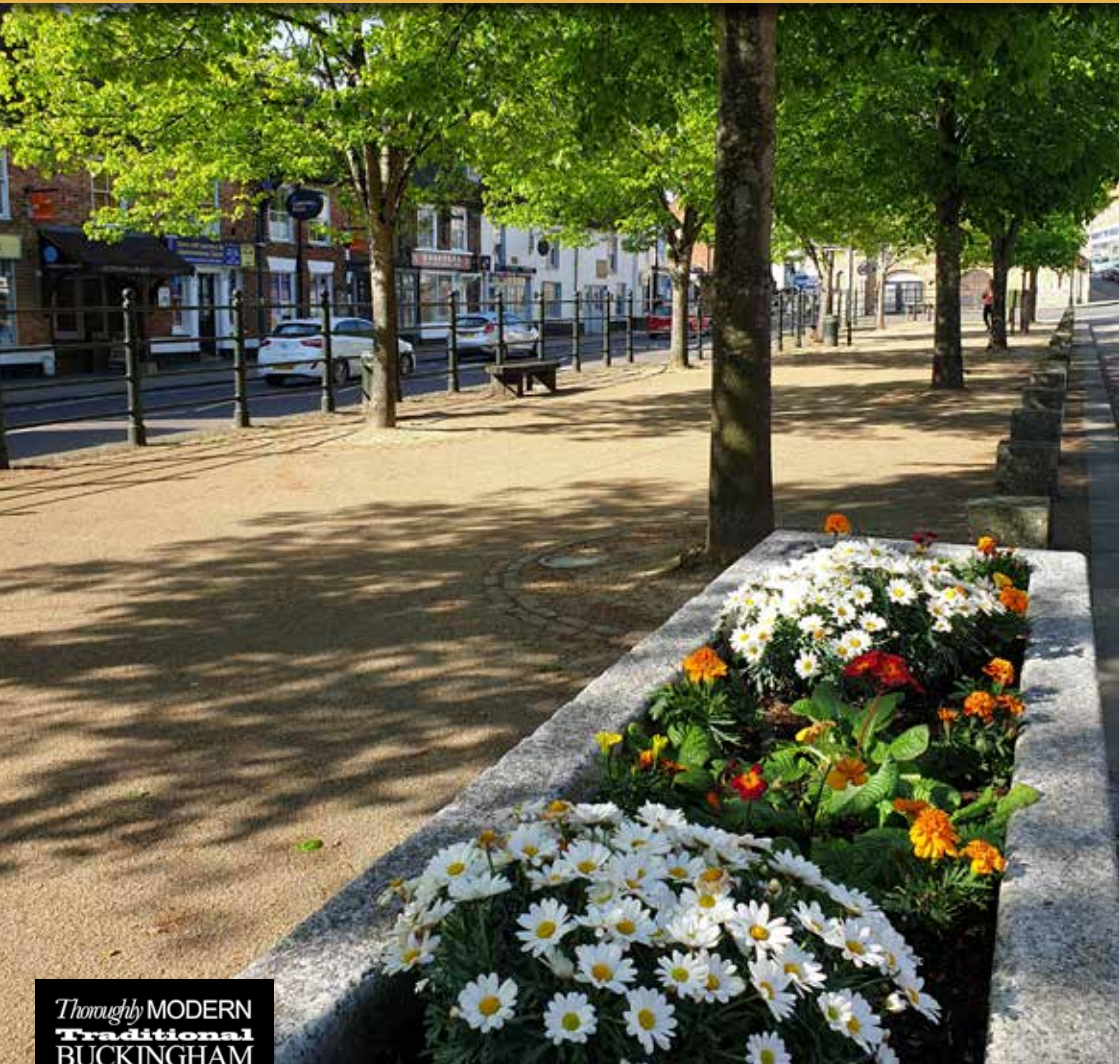




Buckingham TownMatters

Summer issue 2020



Thoroughly MODERN
Traditional
BUCKINGHAM

message from your mayor • coronavirus information page •
what your local councils do • past events • what the council achieved 2019/2020

A MESSAGE FROM YOUR MAYOR



As this is my first article as Mayor of Buckingham, I would like to thank my fellow councillors for electing me, I am proud to be part of our great team. Thank you also to the retiring Mayor Cllr Mark Cole who has been a fantastic leader this past year. Cllr Martin Try will be serving as Deputy Mayor and I know he will be a great support as we enter a summer with all the challenges that the current pandemic has forced upon us.

At this time of year, we usually have a variety of events in our town to look forward to and at these I would normally be able to meet many of you and your families. Sadly, many of these events have had to be cancelled. Most of you will know at these events we pass around our buckets to raise funds for the Mayor's charities, I hope we can find some alternative ways to support our local groups and charities until such time as we can all get together again, which I look forward to very much.

I spent many years during my nursing career in children's nursing and during this time became aware of the emotional difficulties many children and young people face alongside the physical illness. In the adult side I saw the same difficulties and saw the challenges faced in supporting and helping all concerned. This is why the charities I have chosen to raise funds for this year are Clearly Speaking who are a great support to children, young people and their families, dealing with a variety of emotional needs; and the Kit Kat club who also support children and their families through very difficult times.

Finally, I will continue to support all our Buckingham residents in any way I can and will be available if you wish to contact me. I wish you all a happy healthy summer and look forward to the day we can all get together once again.

Cllr. Geraldine Collins

**Mayor of Buckingham
May 2020**

CORONAVIRUS INFORMATION PAGE

Coronavirus and Buckingham:
latest updates here




What if I need help?

Buckingham Coronavirus Help Pages

Covid-19/Coronavirus has had a massive impact on the lives of everyone across the world. In Buckingham, the Town Council has been coordinating with local groups and volunteers to support and direct those in need of help with those eager to help out.

Whether you are keen to help, get sewing and deliver food or if you are in need of support yourself, our Coronavirus website help pages are a great place to start.

www.buckingham-tc.gov.uk/coronavirus-help



How can you help?

www.buckingham-tc.gov.uk/coronavirus-help

- In self isolation or shielding? Find out which local businesses are delivering food, essentials and more.
- Extra help is available for extremely vulnerable people.
- Important phone numbers.
- Transport news.
- Support for those with financial problems or unable to access food.
- Mental health support lines.
- Support for your business.

www.buckingham-tc.gov.uk/coronavirus-volunteer

- Buckinghamshire Community Support Hub.
- Buckingham Food Bank and Emergency Food Centre.
- Buckingham Support Network.
- Covid-19 symptom tracking.
- Entertain others at home.
- GoodSAM: NHS volunteers.
- Local answers by phone.
- Sewing scrubs for the NHS.
- Supporting local businesses.

Don't forget that you can call the Tourist Information Centre on 01280 823020. They are here to help residents who aren't online with enquiries about Buckingham, from public transport to what shops are open and more. The team will try to find your answer.

Please pass this number to anyone you know, who might benefit from this service.

WHAT WE ARE DOING DURING COVID-19

The COVID-19 pandemic has made things difficult for everyone. Isolation has been hard to adapt to, but the Council has been doing everything it can to change its services and staffing arrangements to enable as many people as possible to stay home to save lives.

How the Council has been supporting the town during the pandemic:

- Created alternative online community events, where public events have had to be cancelled, including celebrating VE Day.
- Implemented government advice and ensured the cemetery remains open and can support burials safely.
- Helped doctors' surgeries by initially helping with delivery of medications.
- Released a member of staff to support the food banks.
- Changed the way our green spaces teams work to keep staff safe in parks, and enacted government guidance about green spaces use while keeping the parks as accessible as possible for daily exercise.
- Worked with grant recipients to ensure funds can be spent in the best way in the light of the crisis.
- Maintained web pages by giving up to date information about Council services and support for Buckingham businesses.

Town Council:

The office has been closed to visitors since we entered lockdown. However, staff are still working from home wherever possible. All emails, post and phone calls have been answered in the normal way.

Tourist Information Centre:

The Tourist Information Centre in the Old Gaol is closed until further notice. Centre staff are still answering calls Monday to Friday 10am - 4pm. They are happy to answer

enquiries about local transport, walks and shops or to direct calls to help and assistance where needed. Call: 01280 823020

Shopmobility:

The Shopmobility service is closed until further notice. The phone line will be answered on Tuesday and Saturdays between 10am – 4pm. Call: 07738 314027.

Markets:

Shopping on the market is still available for essential supplies. Markets are open from 8am-4pm on Tuesdays and Saturdays.

Grounds Maintenance:

The Green Spaces team are still working hard to maintain Bourton and Chandos parks along with the other green spaces around Buckingham including the cemetery. Please note that all play areas have been closed in order to meet the government's guidelines.

Lace Hill Community Centre:

Lace Hill Sports and Community Centre is closed. The Centre will be available to hire as soon as government regulations and advice allow.

Events:

Many of our events have been cancelled due to the government's advice because of coronavirus. Our Events Coordinator is looking at whether it is possible to rearrange some of the events that have sadly been cancelled, as well as forward planning for later in the year. We will resume our full events programme as soon possible, but we are also making plans to run events differently and more safely where we can in the meantime.

We worked with the Old Gaol and Antire Technical Productions to light up the Old Gaol in blue for the NHS on 30th April 2020.



Buckingham's brand new heritage exploration app is now live!

Supported by a £10,000 grant from the National Lottery Heritage Fund, the app is fun and interactive with routes featuring challenges as well as local stories, historic

photographs, audio tours and more.

How to use the app

Visit <https://buxplore.web.app> on your smart phone, then click the white box at the bottom of the page to download. Pick the route you'd like to try and walk to the first location. When you arrive Buxplore will buzz and unlock exciting content! Buxplore even records where you have been so far, so you can explore at your own pace.

Virtual mode

We know some families are shielding at home. Go to settings to turn on virtual mode and explore at home! Any questions? Contact: office@buckingham-tc.gov.uk

HELPING TO RE-OPEN BUCKINGHAM

Buckingham Town Council is asking all businesses in the town to help think about what can be done to help businesses reopen and support the high street.

The Council developed an 'After Lockdown' guidance pack for shops and services to help them trade safely in the coming months and explain the plans to re-open public spaces in the town centre.

Seeking Ideas

Buckingham's Economic Development Working Group met on 26th May to discuss ideas to help the town reopen as restrictions are lifted. Including: extending free parking, providing outdoor tables for those buying take away goods and providing advice and guidance.

Online Shopping Platform

We understand that in the short to medium term, town centre footfall will be reduced, and shops will be unable to serve as many customers as usual at one time.

It was decided to explore the option of an online shopping platform and home delivery service for businesses in Buckingham, by working with Sally Williams from Retail Revival Ltd, who set up the Risborough Basket with Princes Risborough Town Council.

Sally is keen to hear about your business needs and issues as you adapt to new trading conditions and her findings and recommendations will inform our immediate plans for business support.

To receive our guidance pack and further information visit: www.buckingham-tc.gov.uk/buckingham-business/

EVENTS REVIEW EVENTS REVIEW

PAST EVENTS

This year's events started with the annual **Pancake Races** on Saturday 22nd February. The pancake races took place on the green outside St Peter and St Paul Church. The event was opened by the Town Mayor and Town Crier. The Bard of Buckingham, Dean Jones was also in attendance and read out the poem he had written for the event.

The event consisted of 4 races for different age categories (5 and under, 6-11 year olds, 12-16 year olds and adults) and there was also a team relay race. This year's winners were: Logan Mays (5 years and under); Alexander Phillips (6-11 years); Dean Jones (adult class); Dean Jones's team (team relay).



Over 900 people visited the 8th annual **Buckingham Food Fair** which was held on Saturday 29th February in the Community Centre. Due to unforeseen circumstances and the prediction of high winds with gusts up to 60mph we did not have any outdoor traders.

This year there were 22 traders in the main hall. Stalls ranged from award winning Indian Chutneys, handmade chocolates, craft beers, gins, pies, bread, preserves, eggs, tea blends, seasonings, olives, nuts, baklava, fudge, information on recycling, Fairtrade products, cakes and organic cotton beeswax food wraps and bags. Cookery Doodle Doo organised children's cookery and baking classes and came along to do a pop up session offering children the chance to assemble a flowerpot cheesecake. Visitors could also receive refreshments from the Buckingham WI.

Next year's event is scheduled for Saturday 27th February and If you would like to be part of this event please e-mail Amanda the Events Co-ordinator at events@buckingham-tc.gov.uk.

Commonwealth Day, was on Monday 9th March. Mayor, Cllr Mark Cole raised the Commonwealth Flag and read out the Commonwealth Affirmation.

EVENTS REVIEW EVENTS REVIEW

Lace Hill Centre held their first ever **Table Top Sale** on Sunday 1st March 2020. The aim of the event was to promote a greener Buckingham by reusing and recycling. The main hall was packed with twenty stalls selling lots of preloved household items, clothing, books, toys and much more. Refreshments were served in the small room alongside craft activities for the children to enjoy. We would like to say a very big thank you to the people who were able to support the event. The Centre staff are very keen to try again and make it a more regular event. 'We know everyone loves a bargain, buying pre loved items is an affordable option for many people, and it helps to save the planet'.



CANCELLED EVENTS

The following events had to be cancelled or postponed:

March – **Death Café** and **Good Endings Fair** postponed until September

April – **Spring Fair** cancelled

May – **May Day Celebration** and **Music in The Market** cancelled

June – **Keep Britain Tidy Litter Pick** postponed until September

July – **Fringe Week** cancelled

VE Day Celebrations on Friday May 8th were cancelled nationwide and re-scheduled for Saturday 15th August.

Lace Hill Centre egg-citing **Easter Party** on Sunday 5th April 2020 was also cancelled. It is unfortunate that this annual event was cancelled but the safety of the community must come first. The event will not be rescheduled but instead, we had encouraged people to find creative ways to celebrate Easter from their homes.

Online Events

Some events have been put online by Buckingham Town Council during the lockdown to give people something to do. This has included Easter bonnets, and Dragons for St George's Day. In order to make sure the public was included, they asked people to submit the creations to our Facebook page.



WHAT YOUR LOCAL COUNCILS DO



What **Buckingham Town Council** is responsible for:

- Many big community events in town
- Buckingham planning application responses
- Bourton and Chandos Parks
- Chandos Park and Cornwalls Meadow public toilets
- Public play areas (Bourton Park, Chandos Park, Otters Brook, Ken Tagg, and Lace Hill Community Centre Play Area.)
- Town Cemetery and Burials
- Council Chamber and Buckingham Community Hall
- Provision of litter and dog bins (but not emptying)
- Provision of salt bins (but not refilling)
- Stratford Road bus shelter and maintenance of High Street shelter
- Christmas Lights and High Street pea lights
- Planters and Hanging Baskets
- Markets (Street, Flea and Speciality)
- Railway and Circular Walks
- Town Map
- Grants to local Organisations
- Lace Hill Sports and Community Centre and sports pitches
- Shopmobility Service
- Devolved Services (grass and verge cutting)
- Tourist Information Centre

Buckingham Town Council Office
Buckingham Centre, Verney Close,
Buckingham MK18 1JP

Mondays by appointment only

Tuesday 11am – 5pm

Wednesday and Thursday 10am – 5pm

Friday 10am – 3pm

Tel: 01280 816426

www.buckingham-tc.gov.uk

What **Buckinghamshire Council** is responsible for:

- Administration of Council Tax
- Social Housing and Homelessness
- Household waste and recycling collection
- Environmental Health (including noise, nuisance and pest control)
- Emergency Planning and flood prevention
- Licensing (alcohol, public entertainment, taxis)
- Leisure Services
- Planning Applications decisions and forward planning
- Planning Enforcement
- Off-Street Parking and Public car parking areas
- Open Spaces (including Bridge Street, Overn Crescent, Wittmills Oak and Stratford Fields, Moreton Road Play Area)
- Hunter Street Churchyard
- Grass cutting and horticulture
- Trees – protection, condition and safety
- Road sweeping and litter picking
- Clearing fly-tipping
- Bus Shelter (High Street)
- Moreton Road Public Toilets
- Bulky Item Collection
- Maintenance of pavements, roads and drainage
- On-Street parking, Parking restrictions, speed limits and road closures
- Public Transport including school buses
- Rights of Way, Public Footpaths, Cycle ways and Bridle Paths
- Social Services including care of children and the elderly
- Blue Badges
- Household Waste and Recycling Centre
- Bus Passes
- Buckingham Library

Buckinghamshire Council

The Gateway

Gatehouse Road

Aylesbury HP19 8FF

Monday – Thursday 8:30am – 5:30pm

Friday 8:30am – 5pm

Tel: 01895 837200

www.buckinghamshire.gov.uk

BUCKINGHAM CANAL SOCIETY REPORT

When we last visited our site in Bourton Meadow the marsh marigolds were all in bloom which made a wonderful display.

The wildlife had returned as soon as the canal bed filled with water. There were swans, ducks and ducklings last year and plenty of toads in residence this year along with reported sightings of three otters in and around the canal also.

Our volunteers had cut back hedges and strimmed the canal side next to the towpath but had left some parts where the Phragmites reeds are growing in place. This was because a Reed Warbler had nested in the reeds and we didn't want to disturb it.

What kept the site looking good was not only our very own volunteers last year who helped make it look presentable but also all the extra support we had received from external companies that carried out some 'community and team building' days with us. This year, we could potentially have three new outside companies to volunteer with us, one of them being Volkswagen.

We also visited our other site at Hyde Lane Nature Reserve which is on part of the Ouse Valley way. This had been where we had installed oak planking along the edge of the canal bank. We had given the canal bank a hard strim at the end of last year and this had produced a mass of wild flowers including banks of primroses and blossom. The saplings, all native species that had planted themselves in all the hedges, were all doing well, and the solar panels that had been installed before my visit had also been working fine.

Unfortunately, a tree had fallen across the towpath near the seating area and there were plans to remove it but the access to the site which is via a farm gate was shut so the tree had to be left.

We are of course looking forward to getting back on both sites to continue the work for the benefit of both wildlife and people walking the Ouse Valley way.



COUNCILLOR CO-OPTION VACANCY

Vacancy for a New Town Councillor

There is currently a vacancy for a new Buckingham Town Councillor following the sad death of Derrick Isham earlier this year. This will now be filled by the Council co-opting a new member as it is not possible to hold a by-election.

No previous experience is required but councillors need to take a keen interest in the local community and have a genuine desire to make a difference. As well as full council meetings, the new councillor will be offered the option to join the following committees; Resources, Environment, Town Centre and Events and Planning. Council meetings take place on Monday nights and start at 7pm. During the Covid-19 crisis all meetings are being held via Zoom.

To be eligible you must either live or work within Buckingham or live no more than three miles outside.

If you wish to be considered for the vacancy, then please visit the Buckingham Town Council website and download and complete the co-option questionnaire (or call 01280 816426 to request a hard copy). Then send it

with a short (single side of A4) statement on why you wish to be co-opted as a Town Councillor to committeeclerk@buckingham-tc.gov.uk. Applications open on Monday 8th June and close on Monday 29th June. The new councillor will be chosen during the 13th July meeting of the full council.

Buckingham Town Council currently manage a budget of around one million pounds which is spent on services such as parks, events and economic development. The council is also consulted on planning applications and is currently developing a new neighbourhood plan.

As a councillor you will direct how that budget is spent and have a real influence on the future development of the town.

For more information or an informal chat about the role, please contact the Town Clerk, Paul Hodson on 01280 816426 or via email at townclerk@buckingham-tc.gov.uk.



WHAT THE TOWN COUNCIL

2019/20 – Resources Committee

Broadly speaking, the Town Council's Resources committee oversees the Council's budgets, staffing, policies and communications.

It ensures that overall expenditure remains in line with budgets set out at the beginning of the financial year, including initially reviewing grants to external organisations. It also reviews staffing and statutory policies affecting employees, health and safety, data protection etc. The Communications Strategy Group also comes under its remit.

The Committee's meeting Minutes are available on the Town Council website, but here are some highlights from last year:

- (i) we considered funding options for the new cemetery, upgrading the Community Centre, and modernisation of the Council Chamber;
- (ii) we agreed to appoint an administrative apprentice and considered additional Mayoral support, various Councillor training options, and the implications of the deferred elections;
- (iii) we reviewed the Council's insurance, Standing Orders, Child Safeguarding and Photography Policy, Health and Safety Policy, Precept and Business Plan, Staff Handbook, Climate Emergency Plan, and the Compliments, Complaints and FOI: Freedom of Information requests received;
- (iv) we publicised the Council's application for Buckingham Hospital to be made an Asset of Community Value; and
- (v) we re-affirmed the Council's intention to move further towards less paper-dependency whilst also simplifying paperwork that was issued.

*Councillor Mike Smith
Chair, Resources Committee*

2019/2020 – Town Centre and Events Committee

The Town Centre and Events Committee

is responsible for the annual and one off events which promote the town, maintain tradition, give value for money and promote a community feeling of togetherness.

We usually start the year off with our annual pancake races and then in May we keep tradition by having maypole and country dancing. It is important for the Council to facilitate these traditional events which are so well supported by local children and their schools.

All our events that happen during the year always prove popular with the residents of Buckingham and they are reviewed regularly to ensure that we use the residents' money effectively, wisely and get the best value for money.

In 2019 we appointed our first Bard of Buckingham and it was agreed that he was to present some of his original pieces at a range of our events; these have clearly been enjoyed by all who attend.

The committee has also supported the photographic competition that resulted in the launch of the Buckingham Calendar and we are glad to report that it did well and it will be repeated this year for 2020.

We celebrated the 50th anniversary of the Moon Landing with an event that we held in Bourton Park which had a great turn out of people.



*Councillor Andy Mahi
Chair, TC&E*

ACHIEVED IN 2019/2020

2019/2020 – Environment Committee Report



The Environment Committee's responsibilities include the green spaces which are owned by the Town Council. These include Bourton Park, Chandos Park, Lace Hill Sports pitches, the Railway Walk and the Cemetery. We also own the Lace Hill Community Centre, public toilets in Cornwall's Meadow and several play areas. Roundabout sponsorship in the Town is another responsibility of this Committee. The Estates Manager and his team maintain and enhance these key parts of Buckingham's environment.

We've agreed for Buckingham United to maintain our pitches at Lace Hill, and have allowed them to have storage space and removable barriers and shelters to enhance their facilities.

The Town has declared a Climate Emergency and the Environment committee is a main player in progressing actions on behalf of the Council. We've purchased an electric van for use in the parks, we are installing a water bottle refill station in Chandos Park and we are planting more trees in our parks.

Volunteers are important in helping us to protect and enhance our natural environment.

We work with volunteers through our Buckingham Community Wildlife Project in order to benefit the wildlife in our area and we work with representatives from the Railway Walk Conservation group, the Canal Society and the Buckingham Society.

*Cllr. Ruth Newell
Chair of Environment Committee*

2019/2020 – Planning Committee Report

The Planning Committee received 137 planning applications from 2019 and approximately 30% of these were opposed for various reasons; many for new housing in inappropriate numbers or places. These include 420 houses off Osier Way, 32 flats above and behind M&Co, 17 flats behind the CAB, 11 houses around the old Station House on Tingewick Road, 9 houses between Tesco and Wipac, 4 houses in Overn Crescent garage court, 4 houses in Wharf Yard, a new block of 10 flats in Verney Close behind the old NatWest building and conversion of the Oddfellows Hall into 9 flats.

We have also had discussions with VAHT about demolishing the garages behind Pightle Crescent and for there to be modular houses built there instead. We are also working to get the cycleway along the Railway/Scenic Walks into operation to give the new residents of St. Rumbold's Fields a safe route to schools and the industrial parks.

The big development on Tingewick Road is in progress and the plans for bringing the Grand Junction back into use were welcomed. The plans for a McDonalds on the Tesco site were approved after some negotiation, and the 2015 application for a new cemetery site was finally approved in January 2020.

We look forward to working with the new Buckinghamshire Council in planning matters to achieve the best results for Buckingham.

*Mrs. Katharine McElligott
Planning Officer*

NEW STAFF

Bethanie Dowden

Bethanie is our new office staff member who is currently doing a business and administration apprenticeship with us. Her role consists of handling any enquires we have as a council, the day to day running of the office and providing support for other council services including social media, this newsletter and events. Bethanie is a young and ambitious lady who enjoys her work at the council.



Jerry Plunkett and Lewis Windley

Jerry and Lewis are new starters to the green spaces team. Their roles consist of general maintenance on play areas, parks and cemeteries to ensure that all the equipment is safe for use and facilities are Health and Safety compliant.



YOUR VIEWS COUNT

Buckingham Town Matters is produced by Buckingham Town Council in order to provide you with a taste of what keeps Councillors and staff busy. But this is also an invitation for you to tell us what you think of what we do and what you think we should be doing. We are all working together to make Buckingham an even better place, so please let us know:

- what you think we should carry on doing
- what you think we should stop doing, or do less of
- what you think we should start doing, or do a lot more of

Just a reminder... all Town Council meetings are open to the public. You are invited to come along and give us your views.

You can email us at or just drop us a line at the address opposite.

We look forward to hearing from you:

BUCKINGHAM TOWN COUNCILLORS

Cllr. Geraldine Collins – Mayor	01280 823 006	Cllr. Howard Mordue	01280 815 418
Cllr. Martin Try – Deputy Mayor	01280 816 202	Cllr. Ruth Newell	01280 815 229
Cllr. Terry Bloomfield	01280 815 336	Cllr. Lisa O'Donoghue	01280 824 624
Cllr. Mark Cole	01280 816 005	Cllr. Anthony Ralph	01280 813 710
Cllr. Paddy Collins	01280 823 006	Cllr. Mike Smith	07717 377314
Cllr. Margaret Gateley	01280 816 317	Cllr. Christine Strain-Clark	01280 816 832
Cllr. Jon Harvey	01280 812 711	Cllr. Robin Stuchbury	07752 384 162
Cllr. Paul Hiron	01280 812 072		
Cllr. Andy Mahi	01280 816 562	Mr Paul Hodson – Town Clerk	01280 816 426

USEFUL NUMBERS

Buckingham Town Council	01280 816 426	Domestic Violence Helpline	0808 2000 247
Buckingham Cemetery	01280 816 801	Thames Valley Police	101
Buckingham Shopmobility	07738 314 027	NHS Urgent Care	111
Lace Hill Sports & Community Centre	01280 812 872	National Power Cut Helpline	105
Buckingham Community Hall	01280 823 584	National Gas Helpline	0800 11 11
Buckingham Tourist Information Centre	01280 823 020	Crimestoppers	0800 555 111
Buckinghamshire Council	01895 837200	Floodline	0345 988 1188
Transport for Buckinghamshire	01296 382 416	ChildLine	0800 111 999
Citizens Advice Aylesbury Vale	0344 245 1289	Samaritans	01908 667 777
		StreetLink (rough sleeping)	0300 500 0914

Town Council Office, Buckingham Centre, Verney Close, Buckingham, MK18 1JP

Email: office@buckingham-tc.gov.uk or visit: www.buckingham-tc.gov.uk

Call: 01280 816 426 (Please phone for appointments)

Follow us on Facebook:  /BuckinghamTC **or Twitter**  @buckinghamtc **or instagram**  @buckinghamtc

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This edition of **BTM** has been designed by Black Dog Design (www.black-dog-design.co.uk), printed by Oxuniprint and distributed to the homes and businesses of Buckingham by In Business Magazines.

This is delivered to approx. 6,500 homes and businesses. It is also available on our website as a PDF and an audio version. Please contact the Town Council if you would like to request a large print copy.

Please note, events organised by Buckingham Town Council may be photographed and these photographs may be published.

'Need support during coronavirus? These groups can help'



For information about Coronavirus, ways in which you can help support your community and a summary of available help from local offers to national schemes please visit our website for more information.

<https://www.buckingham-tc.gov.uk/coronavirus/>

For Coronavirus (Covid19) support and information from Buckinghamshire Council, including what you can do to help, service area updates and our daily video updates, Follow the link to their website for more information.

<https://www.buckinghamshire.gov.uk/coronavirus/>

The Buckingham Support Network has been set up by volunteers to help Buckingham residents and those in close surrounding areas to get food supplies, prescriptions delivered and any other general assistance to those in need. The Group operates via a Facebook page which includes phone numbers to for different areas in Buckingham to access all support workers telephone numbers.

<https://www.facebook.com/groups/buckinghamsupportnetwork>

Buckinghamshire Council can help with advice on government food boxes which are being delivered to extremely vulnerable people struggling for food and essentials.

Call: **01296 395000**

Buckinghamshire Council can also help with vulnerable people dealing with coronavirus. Call **01296 383204**. This is a 24-hour phone line.

Buckinghamshire Adult Social Care are here to support adults, families and carers who might need their help during this time. Call: 01296 383 402

A new mental health helpline has been launched so people can find out when and where to get appropriate support from mental health professionals.

Adults Call: **01865 904 997**

Children and Young People Call: **01865 904 998**

For advice on how to manage money, debts, benefits, housing, employment issues and information on how anyone can access government provided food boxes; Citizens Advice can help. Call: **01280 816787**

If you are concerned that you or someone else has been a victim of fraud, contact Action Fraud. Call: **0300 123 2040** as well as your bank.

For more information, visit our website at **<https://www.buckingham-tc.gov.uk/>**